



At Pediatric Dental Specialists, we respect your time and make every effort to minimize your wait as we provide quality dental care. As a result, appointment times are reserved exclusively for your child. No shows and late arrivals create delays in treatment for all patients.

Effective January 1, 2020, there will be a \$40 fee for failure to provide 24 hours' notice of cancellations. If you present to the office late for a scheduled appointment, we reserve the right to assess a \$20 fee and reschedule your appointment as needed.

If Medicaid benefits apply, the patient/family may be dismissed from the practice.

Please contact our office as soon as possible with any changes in your child's health prior to their appointment to discuss the potential need for rescheduling.

Thank you in advance for helping us to ensure the most successful appointments possible!

By signing, I acknowledge that I received information about this policy.

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Parent/Guardian/Authorized Party Signature

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Date (Form 46)







# FINANCIAL POLICY

Welcome to our practice! The following are Pediatric Dental Specialists, PA policies regarding payment and insurance.

- Payment in full is due at the time of service. If the patient is covered by dental insurance, your estimated portion is due at the time of service. We gladly accept cash, check, ATM/debit cards, and major credit cards (VISA, MasterCard, Discover and American Express). We also accept CareCredit, a credit card that offers interest-free financing. If you are interested in applying for this card, please ask one of our office personnel for details.
- By signing as guarantor below, you agree to be financially responsible for the care we provide to your child, regardless of whether a divorce decree or other arrangement places that obligation on the child's other parent or legal guardian.
- We do not accept medical insurance.
- An ESTIMATE for cost of services will be provided prior to treatment based on a clinical and/or radiographic (x-ray) exam. Any unforeseen change in your child's oral condition between the time an estimate is created and the time of treatment can alter the necessary treatment and as a result the amount you may owe, whether you pay with cash or utilize dental insurance.
- For those with dental insurance benefits, please read carefully:
  - The treatment ESTIMATE created is based on information from your insurance company at the time the treatment plan is created. The estimate is based on previous claims history already reported but does not take into account pending claims not yet received or paid by your insurance company. Other dental claims filed or fee updates that occur between the time the estimate is created and the time of service may affect the amount your insurance company will pay, and as a result the amount that will be your responsibility. The estimate is not a guarantee of payment by your insurance company or the exact amount which may be your responsibility. For precise information regarding your insurance coverage for any proposed treatment, we suggest contacting your insurance carrier directly.
  - We gladly file insurance claims as a courtesy. It is our goal to help you receive the maximum benefits available under your dental insurance policy. We request you read and understand your dental plan benefits prior to seeking treatment. Please realize that the contract is between you, (the insured), and the insurance company. The amount of coverage you will receive will depend on the quality of the plan purchased, not the fees of the doctor. Also understand that as a dental care provider, our relationship is with you, not with the insurance company. This means you will be responsible for paying all charges not covered by your insurance company, including all fees considered above your insurance company's usual and customary fee schedule. Any balance remaining after insurance payment is due in full upon receipt of statement
- Any unpaid balances over 60 days will be assessed a finance charge of 18% A.P.R., regardless of pending insurance claims. Any balances over 90 days will be sent to collections and/or small claims court and will be assessed a collection fee of \$100.00 plus any other costs/fees incurred while attempting to collect the debt. All accounts sent to collections and/or small claims court are subject to dismissal from the practice.
- Insufficient checks that are returned will be assessed the maximum allowable service charge.
- For accounts with credits, refunds are issued one time each month.
- This Financial Policy is subject to amendment without notice. By acceptance of the Financial Policy, you are agreeing to also be subject to any of the Financial Policy amendments. You may receive a copy of our current Financial Policy at any time, upon request.

## AUTHORIZATION

- I authorize Pediatric Dental Specialists, PA to release any information to my insurance company as needed for payment of claims.
- I have read, understand, and accept the terms regarding payment of the above Financial Policy.

\_\_\_\_\_  
Signature of Parent and/or Legal Guardian

\_\_\_\_\_  
Print: Parent and/or Legal Guardian

\_\_\_\_\_  
Print: Date

Welcome to our practice! We are excited you have chosen our team of professionals to create positive smiles for your child(ren). To better serve you, we have prepared our office policies so that you may have an understanding of how our practice functions. If you have any questions, please feel free to ask.

**PATIENTS**

- ◆ We are **PEDIATRIC DENTAL SPECIALISTS!** That means we specialize in dental treatment for children. From the appearance of an infant’s very first tooth until that same child graduates from high school, we want to be personally involved in maintaining a dazzling smile! Most children should be seen for the first time when the first tooth erupts or by one year of age, however we are happy to see infants and children of all ages. Our professional staff is skilled in making sure each child has a positive dental experience in our office!

**APPOINTMENTS**

- ◆ Dental decay is the number one disease among children. Many children in the Texoma area suffer from tooth decay. As a result, we have a long list of children who are waiting to be seen for an initial appointment. We have specifically scheduled an appointment for your child. We ask that you please be on time (preferably early!) for your appointment as we try to see each patient within 10 minutes of his/her appointment time. Because the appointment time has been specifically created for your child, we reserve the right to reschedule your child’s appointment to another time if you are 15 minutes or more late (in consideration for our other patient families).
- ◆ It is the policy of this practice to exclusively treat children and the special needs patient. Children tend to react to the fears and concerns of their parents, and it is our experience that they are more responsive and cooperative to treatment if parents are not present during treatment. Because dental treatment is a surgical procedure, we want 100% of our attention to be on your child and your child’s care. Therefore, we respectfully require that you remain in the waiting room while your child is being treated. **Parents should NOT LEAVE the waiting room area during the child’s treatment.** This will enable us to have immediate access to you should we need additional information regarding your child. Once your child’s treatment is complete, the dentist, hygienist, and/or assistant will speak with you to outline the treatment performed and necessary follow-up, if any. During the appointment, your child will be supervised at all times by a member of our staff. They will be encouraged to play at the Lego table, read a book, play with puzzles and games, play video games or watch TV. We want their time in our office to be remembered as a **FUN** time!
- ◆ We understand that there will be times when you will not be able to keep the appointment time that has been reserved specifically for your child. As a courtesy to the other children needing dental attention, **we request that you notify our office at least 24 hours in advance if you will be unable to keep your scheduled appointment time.** Appointments cancelled with less than 24 hours notice will be considered a broken appointment. For your convenience, an answering machine is maintained to allow you to leave a message after our regular office hours. Please feel free to call our office anytime, 24 hours a day! Please note that we reserve the right to dismiss your child from our practice for continued failure to keep scheduled appointments.

**MEDICAID RECIPIENTS**

- ◆ Dentaquest and MCNA policy requires that the dental provider your child will be seeing, be listed as their main dental provider through Medicaid. If our doctor is **NOT** listed as your child’s current dentist, and you are unable to have this changed in adequate time prior to your child’s dental appointment, it may be necessary for your child’s appointment to be rescheduled.

**PERMISSION FOR TREATMENT**

- ◆ We request that parent/legal guardian bring the patient to his/her first visit so they can complete and sign the necessary forms and allow us to more specifically describe your child(ren)’s treatment needs or answer any specific questions you may have. A consent form will be required prior to any treatment. **In order to accommodate our patient families’ busy schedules, you may assign others to authorize decisions about your child(ren)’s treatment. Please make sure you sign the Authorization for Treatment of a Minor form so that others you have specifically designated may make decisions about your child(ren)’s treatment.**
- ◆ Please note that only those people authorized on the form can make decisions regarding your child(ren).

I acknowledge that I have read and accept the above office policies of Pediatric Dental Specialists, P. A.

Parent/Legal Guardian Signature \_\_\_\_\_ Date \_\_\_\_\_



**MEDICAL RELEASE AND  
ACKNOWLEDGEMENT OF RECEIPT OF  
NOTICE OF PRIVACY PRACTICES**

**Please include any/all children you are giving authorization for:**

- \_\_\_\_\_, a minor child born on \_\_\_/\_\_\_/\_\_\_,
- \_\_\_\_\_, a minor child born on \_\_\_/\_\_\_/\_\_\_,
- \_\_\_\_\_, a minor child born on \_\_\_/\_\_\_/\_\_\_,
- \_\_\_\_\_, a minor child born on \_\_\_/\_\_\_/\_\_\_,
- \_\_\_\_\_, a minor child born on \_\_\_/\_\_\_/\_\_\_,
- \_\_\_\_\_, a minor child born on \_\_\_/\_\_\_/\_\_\_,

I, \_\_\_\_\_, am giving my permission to Pediatric Dental Specialists, PA  
Parent / Legal Guardian (please print)

and my child(ren)'s Health Care Provider(s) to communicate and exchange health care information as it relates to their health and dental needs.

I understand I can receive a written copy of this office's Notice of Privacy Practices at my request.

\_\_\_\_\_  
Signature of Parent or Guardian

\_\_\_\_\_  
Date

**For Office Use Only**

We attempted to obtain written acknowledgement of receipt of our Notice of Privacy Practices, but acknowledgement could not be obtained because:

- Individual refused to sign
- Communication barriers prohibited obtaining the acknowledgement
- An emergency situation prevented us from obtaining acknowledgement
- Other (Please Specify)



**AUTHORIZATION FOR TREATMENT OF A MINOR**  
**Please include any/all children you are authorizing consent for:**

I, \_\_\_\_\_, parent(s)/legal guardian(s) of:

\_\_\_\_\_ , a minor child born on \_\_\_/\_\_\_/\_\_\_,

\_\_\_\_\_ , a minor child born on \_\_\_/\_\_\_/\_\_\_,

\_\_\_\_\_ , a minor child born on \_\_\_/\_\_\_/\_\_\_,

\_\_\_\_\_ , a minor child born on \_\_\_/\_\_\_/\_\_\_,

\_\_\_\_\_ , a minor child born on \_\_\_/\_\_\_/\_\_\_,

\_\_\_\_\_ , a minor child born on \_\_\_/\_\_\_/\_\_\_,

**Hereby authorize other than legal guardian / parent : If no one please write N/A.**

_____	_____	_____	_____
(Name)	(Relationship to child)	(Name)	(Relationship to child)
_____	_____	_____	_____
(Name)	(Relationship to child)	(Name)	(Relationship to child)

to give consent for the dental treatment of the above named child(ren) for any dental condition that he/she may encounter; or to bring the child(ren) to PDS for routine checkups and associated procedures deemed necessary by PDS. I also authorize the dentist, hygienists, and staff at PDS to give information to the individual(s) named above regarding the diagnosis and plan of treatment, or any information necessary for the care of the above named child(ren).

- I hereby release PDS of any liability regarding release of this information on the above named child(ren).
- I understand that if someone other than the above listed on this form brings my child(ren) to the dental appointment, my appointment will be rescheduled for another time.
- I understand that only the above listed have permission to make decisions regarding my child(ren)'s dental treatment, and it is my or other legal guardian's responsibility to notify PDS of any desired changes.
- I understand changes can be made by a parent or legal guardian at anytime by filling out a new authorization for treatment of a minor, as these changes are not considered addendums to the existing form.
- I understand that even though I have authorized the above named to make treatment decisions regarding the above named child(ren), I will be financially responsible for this family account, and **I understand that payment is due at the time of service.**

_____	_____	_____	_____
Parent/Legal guardian	Date	Parent/Legal guardian	Date

Please INITIAL if applicable:

\_\_\_\_\_ I hereby authorize my child (age 15 with proof of hardship license, or 16 and above) to receive dental treatment (i.e. dental exams, x-rays, cleaning, fluoride, treatment with or without nitrous oxide but excluding oral sedation) without an authorized person accompanying him/her. I understand that a parent or legal guardian will be responsible for completing the medical history and all necessary paperwork prior to the appointment until my child is 18 years of age.